

Paris, August 26, 2009

The France Telecom-Orange management meets trade unions to discuss psycho-social risks within the company in France

On August 25, Olivier Barberot, Senior Executive Vice-President of Human Resources, met representatives of the company's six French trade unions to discuss psycho-social risks within the company in France.

The joint review of the circumstances of individual tragedies that occurred during the summer shows that the close involvement and support provided by the local managers of the employees who took their own lives unfortunately did not result in avoiding a tragic outcome. Olivier Barberot expressed the deeply felt emotion prompted by these sad events, which the whole company feels.

The management, which is fully aware of the need to reinforce measures aimed at reducing psycho-social risks, has made the following four commitments:

- Rapidly launch negotiations within the Group to roll-out the measures of the French inter-professional agreement on stress,
- Reinforce occupational health teams and improve supervision of the social workers' team,
- Strengthen local Human Resources teams
- Reassert the possibility to initiate negotiations locally in order to define specific support measures to accompany planned organizational changes.

In view of the need for the company to pursue its transformation in a rapidly changing environment both in terms of its professions and its customers' expectations, and given the tough competitive environment, Olivier Barberot has undertaken to improve internal communication, dialogue and training concerning all these subjects.

A meeting with staff representatives on all these subjects during the meeting of the *Comité National d'Hygiène et de Sécurité et des Conditions de Travail* (National Health & Safety and Working Conditions Committee) is planned for September 10, 2009.

About France Telecom

France Telecom, one of the world's leading telecommunications operators, had consolidated sales of 53.5 billion euros in 2008 (25.5 billion euros in the first half of 2009) and, at 30 June 2009, a customer base of 186 million customers in 32 countries. Orange, the Group's single brand for Internet, television and mobile services in the majority of countries where the company operates, now covers 124.5 million customers. At the first half of 2009, the Group had 125.5 million mobile customers and 13.4 million broadband Internet (ADSL) customers worldwide. Orange is the number three mobile operator and the number two provider of broadband Internet services in Europe and, under the brand Orange Business Services, is one of the world leaders in providing telecommunication services to multinational companies.

The Group's strategy, which is characterized by a strong focus on innovation, convergence and effective cost management, aims to establish Orange as an integrated operator and benchmark for new telecommunications services in Europe. Today the Group remains focused on its core activities as a network operator, while working to develop its position in new growth activities. To meet customer expectations, the Group strives to provide products and services that are simple and user-friendly, while maintaining a sustainable and responsible business model that can be adapted to the requirements of a fast-paced and changing eco-system. France Telecom (NYSE:FTE) is listed on Euronext Paris (compartment A) and on the New York Stock Exchange.

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