



Press release

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Orange Business extends its Live Intelligence platform to support enterprises with trusted AI agents

- **Built in partnership with LangChain, Live Intelligence Studio enables organizations to design, deploy and govern AI agents within trusted infrastructure**
- **Live Intelligence platform now supports production-grade deployments with observability and cost control**

Orange Business announced the launch of Live Intelligence Studio, a new capability within its Live Intelligence platform designed to help organizations step into the Agentic AI era. The platform enables enterprises and public sector organizations to design, deploy and govern autonomous AI agents securely within its trusted infrastructure.

Enterprises are moving beyond generative AI assistants and are now exploring agentic AI systems capable of autonomously executing complex, multi-step enterprise workflows. By leveraging Live Intelligence Studio, customers benefit from AI agents capable of handling intricate tasks in a secure and compliant environment.

Extending Capabilities for Developers and Business Users

While Live Intelligence initially enabled simple agent creation for business users, the Studio now offers advanced features for developers and technical teams based on LangChain's technology. This next level includes comprehensive tools such as end-to-end observability for monitoring performance, managing costs, and ensuring output quality. Developers also gain access to modular components like LLM-as-a-Service, RAG (Retrieval-Augmented Generation) services, and connectors, allowing them to build sophisticated, tailored AI solutions that evolve with their needs. The platform's modular, multi-LLM and open-source based architecture provides high adaptability and is future-proof to accommodate evolving requirements and emerging technologies.

Orange Business provides end-to-end support, from identifying value-generating use cases to driving agentic transformation, including change management to support adoption. A highly



resilient, trusted and modular platform, combined with the complete service offering, differentiates Live Intelligence from what is currently available on the market.

Trusted Data Control and Governance

As organizations deploy increasing numbers of AI agents, governance and operational oversight become critical. Live Intelligence provides a centralized governance layer that enables organizations to monitor, manage, and control AI agents across the enterprise. The platform offers real-time visibility into agent performance, usage, and costs, empowering organizations to enforce operational policies and uphold responsible AI practices.

Live Intelligence operates within trusted European infrastructure. This ensures compliance with regional regulations and provides clear oversight of where data is stored and processed. Audited by Orange Cyberdefense and supported by local experts, the platform offers organizations peace of mind, knowing their data is protected and managed according to regional standards.

Orange Business continues to enhance the Live Intelligence platform with next-generation AI security capabilities. Moving forward, and in collaboration with key partners, the platform will introduce advanced protections, such as AI agent security and deepfake detection, enabling organizations to scale AI securely and with confidence.

Usman Javaid, Chief Product and Marketing Officer at Orange Business, said: *"We are moving from AI chatbots to a new era where AI agents can autonomously perform complex tasks. This marks a fundamental shift for enterprises: AI is no longer just a productivity tool, but a new layer of intelligent automation that augments teams and executes complete workflows."*

"The advent of agentic AI unlocks a new wave of enterprise automation. With Live Intelligence Studio, we combine our trusted European infrastructure and operational expertise with LangChain's production-grade agentic platform to enable enterprises to securely deploy and manage AI agents. Supported by our global team of AI experts, we help enterprises move from initial experimentation to large-scale adoption. This approach is fully aligned with our 'Trust the Future' strategy and our commitment to responsible and trusted AI."

Harrison Chase, CEO of LangChain, commented: *"We are proud to work with Orange Business, combining our open source frameworks (LangChain and LangGraph) with LangSmith's agent observability and evaluation capabilities, all integrated with the trusted Live Intelligence platform. By hosting within Orange Business infrastructure, the highest standards of security, governance, and operational resilience are met, while preserving the flexibility and autonomy that enterprises demand."*



The launch of Live Intelligence Studio builds on the proven success of the Live Intelligence platform, which has been widely adopted across Orange Group and by over 100 business customers, currently serving more than 100,000 users. This continued growth underscores our commitment to empowering organizations with innovative, scalable AI solutions.

About Orange Business

Orange Business, the enterprise division of the Orange Group, is a leading network and digital integrator, supporting customers to create positive impact and digital business. The combined strength of its next-generation connectivity, cloud, and cybersecurity expertise, platforms, and partners provides the foundation for enterprises around the world. With 30,000 employees across 65 countries, Orange Business enables its customers' transformations by orchestrating end-to-end secured digital infrastructure and focusing on the employee, customer, and operational experience. More than 30,000 B-to-B customers put their trust in Orange Business globally.

Orange is one of the world's leading telecommunications operators. As of the end of 2025, Orange connects 340 million customers (including MasOrange) across 26 countries and generated 40.4 billion euros in revenues.

Orange is listed on the Euronext Paris (ORA). For more information: www.orange-business.com or follow us on [LinkedIn](#) and on [X](#): @orangebusiness

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