



Roaming in Europe: Orange and Sosh are going further than the European regulation

All Orange and Sosh customers can now use their plans and options in Europe and most French overseas territories just as they do in France⁽¹⁾. High-street customers' plans have been automatically upgraded with this feature since 18 May, and it has been available to small businesses since 1 June. With these changes, Orange and Sosh are going further than the European regulation applicable on 15 June.

The changes apply to all Sosh and Orange offers for high-street customers (prepaid and postpaid), from the €1.99 Mini plan upwards. When travelling in Europe, customers can make calls, send SMS and MMS messages to other European countries or to France without any additional charge.

For offers that include Internet access, the entire data allowance can be used in Europe as in France, and includes access to 4G networks⁽²⁾. Customers with a "fair use" mobile Internet package will not be charged once they have used up their Internet allowance. Services will remain accessible, but at a slower speed.

Orange mobile options such as the 1 GB Internet option can also be used across Europe and in most French overseas territories⁽³⁾.

European regulation applies only to EU countries. But for Orange and Sosh consumer packages, additional charges will no longer apply even in Switzerland - the 4th most popular travel destination for French people - and Andorra.

Small business customers can now subscribe to new "Performance Pro" packages. These packages, available since 7 April, allow for unlimited calls to and from all EU countries, as well as Switzerland and Andorra. Mobile Internet is available within the same zone. Business customers whose communications go beyond European borders are not left out: top-end packages include coverage in a zone covering 15 countries.

Questions/Answers on [consumer packages](#) (page available in French only).

(1) on condition that use is not abusive.

(2) 4G on compatible networks and phones. 4G will be available in Malta, Cyprus and in the Reunion Island in summer 2017.

(3) Not available in Europe and in most French overseas territories:
- TV options (e.g. Basic TV bundle).
- International options for calls to countries outside Europe (e.g. 1 hour world call option).

About Orange

Orange is one of the world's leading telecommunications operators with sales of 40,9 billion euros in 2016 and 154,000 employees worldwide at 31 March 2017, including 95,000 employees in France. Present in 29 countries, the Group has a total customer base of 265 million customers worldwide at 31 March 2017, including 203 million mobile customers and 19 million fixed broadband customers. Orange is also a leading provider of global IT and telecommunication services to multinational companies, under the brand Orange Business Services. In March 2015, the Group presented its new strategic plan "Essentials2020" which places customer experience at the heart of its strategy with the aim of allowing them to benefit fully from the digital universe and the power of its new generation networks.

Orange is listed on Euronext Paris (symbol ORA) and on the New York Stock Exchange (symbol ORAN).

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