



# Orange committed to the Sustainable Development Goals / SDGs




# SDG 9 - Build resilient infrastructure, promote sustainable industrialization that benefits all, and foster innovation.

Priority SDGs	Title of SDG	Commitments / Ambitions / Initiatives made by Orange	KPI	Achieved 2020	Achieved 2021	Targets by 2025	Complementary SDGs
	Building resilient infrastructure, promoting sustainable industrialization that benefits all, and fostering innovation	<b>Offer connectivity and innovative services to all through the development of its telecommunications networks:</b> - Investing in networks	Amount of investment networks	4,7Mds €	5Mds €		
		Maximize coverage of territories with the speeds associated with new uses: fixed (fiber) and mobile (4G, 5G) broadband for individuals, businesses and wholesale	% of Orange countries in Europe that have opened 5G service (out of 8 countries)		75%		SDG 11
			% of countries covered by 4G - MEA zone (out of 18 countries)	94%	94%		SDG 11
			No. of homes connectable to fiber (FTTH) Millions of homes connectable - target 2023)	47,2	56,1	69	SDG 11
			Number of patents in portfolio		> 9 000		
			Number of active Orange Money accounts (in millions)	21,9	25,1		SDG 8
Innovation / Research / New services							


# SDG 10 - Reduce inequalities within and between countries. (1/2)

Priority SDGs	Title of SDG	Commitments / Ambitions / Initiatives made by Orange	KPI	Achieved 2020	Achieved 2021	Targets by 2025	Complementary SDGs
	Reduce inequalities within and across countries	Contribute to reducing inequalities so that everyone can seize digital opportunities:	Number of countries with an affordable terminal	16	24	25	
		- Equip: development of inclusive offers and more affordable terminals	Number of countries offering an access service or a social package in Europe	3	4	8	
			Number of Orange Digital Centers	3	9	26	SDGs 9 & 17 SDGs 4 / 5 / 8
		Inform and raise awareness: Accompaniment to digital (radio-waves.orange.com / bienviredigital.fr ...)	Number of people reached by our awareness-raising activities	6M		32M (obj. Cumulé 2021-2025)	
			Number of countries with an Orange Foundation	16	17	25	SDG 4 & SDG 5
		Training: support and education programs by Orange and the Orange Foundation (Orange Digital centers, in-store workshops, Digital Houses, Digital Schools, FabLabs Solidaires, etc.)	Amount of investments for the Orange Foundation (in millions of euros)	24,5	23,5		
			Number of beneficiaries supported in the acquisition of digital skills	1,2M		6,5M (obj. Cumulé (2021-2025)	


# SDG 10 - Reduce inequalities within and between countries. (2/2)

Priority SDGs	Title of SDG	Commitments / Ambitions / Initiatives made by Orange	KPI	Achieved 2020	Achieved 2021	Targets by 2025	Complementary SDGs
	Reduce inequalities within and across countries	<b>Making professional equality between women and men a priority:</b> - Gender equality in all the Group's businesses	% of women in technical jobs	20,5%	20,9%	25%	SDG 5
		- Alignment of the proportion of women in management bodies with that of the company	% of women in management networks	31,1%	31,6%	35%	SDG 5
		-Equal pay for women and men in comparable situations	Wage gap rates between women and men in comparable employment situations (Orange SA)	1,0%	1,5%		SDG 5
		<b>Do everything possible to attract talent and offer a quality of life at work:</b> -Integrating people with disabilities into the workplace and making digital technology a lever for the inclusion of people with disabilities	Employment rate of disabled workers (Orange SA)	6,6%	6,5%		SDG 8
		-Supporting employees in the use of everyday digital tools	Rate of access to training (Group)	83,0%	92,0%		SDG 4
		- Integrating young people	Professional integration rate of young people (France Group)	5,7%	6,0%		SDG 8
			Percentage of employees under 30 years old	13,0%	12,4%		SDG 8
		- Promote work/life balance	of employees Group teleworking	70,0%	56,0%		


# SDG 12 - Establish sustainable consumption and production patterns.

Priority SDGs	Title of SDG	Commitments / Ambitions / Initiatives made by Orange	KPI	Achieved 2020	Achieved 2021	Targets by 2025	Complementary SDGs
	Establish sustainable consumption and production patterns	<p><b>Integrate the circular economy into our processes and businesses in order to extend the life of products and equipment, optimize their end-of-life treatment and limit their impact on the environment:</b></p> <ul style="list-style-type: none"> <li>- Promotion of refurbishment (internal marketplace, equipment referencing), collection and repair of telephones and multimedia equipment, sale of second-hand terminals</li> <li>- Use of reconditioned network equipment</li> <li>- Conducting awareness campaigns on eco-actions</li> <li>- and integration of an Eco-rating index based on durability, reparability, recyclability, respect for the climate and preservation of resources.</li> <li>- Eco-design approaches for these products and services (LCA, sectoral actions with suppliers with the JAC, etc.)</li> </ul>	Mobile collection rate (Europe)	10,2%	20,4%	30%	SDG 8
			Collection rate for fixed equipment (Europe)		67%	> 90%	SDG 8
			Waste recovery rate (France)	86,8%	85,4%		SDG 8
			Equipment lots offered for purchase or sale on the internal marketplace	140 000	246 000		
			Amount of investments avoided or saved	10M €	58M €		
			Number of countries offering an attractive repair service (Europe)		2	8	SDG 8
			Number of countries that have launched Eco-rating		3		
			% of Orange-branded products that are part of the eco-design process			100%	SDG 8


# SDG 13 - Take urgent action to address climate change and its impacts.

Priority SDGs	Title of SDG	Commitments / Ambitions / Initiatives made by Orange	KPI	Achieved 2020	Achieved 2021	Targets by 2025	Complementary SDGs
	Take urgent action to address climate change and its impacts	<p><b>Committing to the fight against global warming and developing solutions to make telecoms an essential part of the low-carbon transition:</b></p> <ul style="list-style-type: none"> <li>- Reducing the energy consumption of our networks and information systems with the Green ITN program (network sharing, eco-efficient data centers, virtualiation, ...)</li> <li>- Supply most of our sites with solar-generated electricity through partnerships (ESCO)</li> <li>- Implementing a renewable electricity policy</li> <li>- Electrify the car fleet and make it the first European car-sharing company fleet</li> <li>- Activate the digital lever for the preservation of biodiversity (Orange Marine/Euro-Argo partnerships, CREA Mont-Blanc...)</li> </ul>	Decrease in CO2eq emissions from scopes 1&2 compared to 2015 (SBTi)	-12,3%	-12,1%	-30%	
			Decrease in Scope 3 emissions compared to 2018 (SBTi)			-14%	SDG 15
			Number of solarized telecom sites in MEA area	4 750	6 000		SDG 7
			Number of countries with ESCO solutions in the MEA zone	8	8		SDG 7
			Tons of CO2 emissions avoided through solarization programs in the MEA region	142 000	175 000		SDG 7
			% of electricity from renewable sources	31,0%	36,3%		SDG 7
			Share of electrified vehicles in France	7,1%	13,8%		
			Land index MSA.Km2 (scope 1)		31		SDG 15

# SDG 16 - Promote peaceful and inclusive societies for sustainable development, ensure access to justice for all and build effective, accountable and inclusive institutions at all levels.

Priority SDGs	Title of SDG	Commitments / Ambitions / Initiatives made by Orange	KPI	Achieved 2020	Achieved 2021	Targets by 2025	Complementary SDGs
	Promote peaceful and inclusive societies for sustainable development, ensure access to justice for all and build effective, accountable and inclusive institutions at all levels.	<p><b>Commit to respect and promote fundamental human rights in our activities and in our sphere of influence:</b></p> <ul style="list-style-type: none"> <li>- deploying a Group security policy for data protection</li> <li>- Develop cybersecurity and data security solutions</li> <li>- Qualify the responsibilities of actors to limit rights violations and promote social dialogue and relations with trade unions for Orange employees</li> <li>- Support and promote freedom of expression and privacy around the world (through the GNI)</li> </ul> <p>Commit to ensuring employee safety, protecting health and improving the quality of life at work</p>	% compliance with Group safety organization requirements	87%	89%		
			Orange Cyberdefense revenues (millions of euros)	768	838		
			Number of malicious sites closed each day by Orange Cyberdefense		200		
			Number of active parental controls	536 362	625 363		
			Number of UN Orange Anti-Corruption Visas issued during the year	31 700	7 300		
			Adherence to the United Nations Global Compact (fundamental rights)	Oui	Oui		SDG 8
			Membership in the Global Network Initiative (respect for freedom of expression and privacy)	Oui	Oui		
			% of contracts signed integrating the CSR clause - 18 countries (excluding Tunisia, Botswana, Guinea Bissau, Senegal, Sierra Leone, Mali, CAR)	94,5%	92,4%		
			Obtaining the GEEIS-AI label	Oui	Oui		SDG 5
			Workplace accident rate	2,1	2,2		SDG 8

# SDG 17 - Build capacity for the implementation and revitalization of the global partnership for sustainable development

Priority SDGs	Title of SDG	Commitments / Ambitions / Initiatives made by Orange	KPI	Achieved 2020	Achieved 2021	Targets by 2025	Complementary SDGs
	Build capacity for the implementation and revitalization of the global partnership for sustainable development	<p><b>Support the socio-economic development of territories and develop partnerships with our entire ecosystem - governments, development agencies, NGOs, social entrepreneurs, innovative SMEs, etc:</b></p> <ul style="list-style-type: none"> <li>- Deploying guidance and support mechanisms for start-ups: acceleration (Orange Fab networks), financing (Orange Ventures), participation in events (VivaTech, AfricaCom, etc.)</li> <li>- Simplify the customer journey</li> </ul>	Number of start-ups supported by Orange Ventures since 2015 via investment funds	21	39		
			Amount of investment funds allocated to start-ups by Orange Venture	16,8 M€	47 M€		
			Number of Orange Fabs	17	22		
			Number of action plans handled by the JAC (respect for human rights, health and safety, environment, etc.)	665	402		
			Number of employees involved in skills sponsorship (Orange SA)		289		
			Net promoter score	88,0%	88,0%	90,0%	